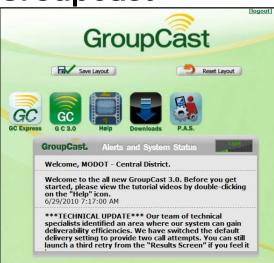
First-Round Winner

Innovations Challenge http://wwwi/intranet/cr/SolutionsAtWork/Innovations.htm

April 2014

Prepared by Customer Relations Missouri Department of Transportation

GroupCast



Description

GroupCast is a mass communication tool used by schools to reach numerous people at once. It sends a mass notification through text, voice mail and email. Currently, GroupCast is being utilized for calling equipment operators in winter events, instead of calling each of the 56 operators on different shifts one by one. Once filters are set up on the system for day/night operators and team rotations, employees can be reached instantly. What used to take a person up to two hours can be done within five minutes.

Benefit

GroupCast saves money by sending a mass notification in seconds versus supervisors, crew leaders or an assigned person contacting people one by one during an event such as floods, winter operations or incident response. The system saves time by contacting a mass number of people at one time. GroupCast simplifies work by getting results instantly on who has been contacted and who has not and cuts down call time to each individual during snow events; from two hours to five minutes. It improves safety by not having supervisors out in storms trying to call the next shift in to work. A GroupCast can be set up hours before with a selected launch time.

For More Information:

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Additional photos can be seen at the Innovations Challenge homepage: http://wwwi/intranet/cr/SolutionsAtWork/Innovations.htm



Broadcast Detail Report						Filtering Inactive			
LastName	First Name	Number	Ext.	Date/Time [CDT]	Live	Mach	Busy	N/A	Fail
Schaperclaus	Jason	3146079275	S1	Feb 14 2014 3:59AM		1			
Goth	Darrel	4172074859	S1	Feb 14 2014 3:59AM		1			
Demery	Randy	5732206812	S1	Feb 14 2014 3:59AM		1			
Williams	Jim	5732284409	S1	Feb 14 2014 3:59AM	1				
Perry	Keith	5732300247	S1	Feb 14 2014 3:59AM	1				
Reinhardt	Dave	5732306229	S1	Feb 14 2014 3:59AM		1			
Skelton	Rich	5732391180	S1	Feb 14 2014 3:59AM		1			
Williams	Jim	5732391395	S1	Feb 14 2014 3:59AM	1				
Depue	Garret	5732399710	S1	Feb 14 2014 3:59AM		1			
Cunningham	Kent	5732687233	S1	Feb 14 2014 3:59AM	1				
Brown	Steve	5732914838	S1	Feb 14 2014 3:59AM		1			
Schreimann	Brandon	5732918105	S1	Feb 14 2014 3:59AM	1				
Joens	Jeff	5733380469	S#	Feb 14 2014 3:59AM	1				
Nelson	Seth	5733686881	S1	Feb 14 2014 3:59AM	1				
Barnhouse	Walter	5734184067	S1	Feb 14 2014 3:59AM	1				
Weber	Robert	5734552933		Feb 14 2014 3:59AM	1				
Admire	Joshua	5734698065	S1	Feb 14 2014 3:59AM		1			
Schreimann	Brandon	5734698186	S1	Feb 14 2014 3:59AM		1			
Perry	Keith	5734742505		Feb 14 2014 3:59AM	1				

